



2 Year Warranty

TracksNTeeth provides peace of mind to their customers by backing the products we manufacture and sell with a Hassle-Free 2 Year Limited Warranty. This Warranty ensures the product to be free from defect in materials or workmanship for the duration stated below:

Warranty Time Limitations — By Product Type

SKIDSTEER/COMPACT TRACK LOADER

Skid Steer/CTL Rubber Tracks are covered for a period of 24 months. The first 6 months are replacement warranty, and the remaining 18 months is prorated.

MINI EXCAVATOR

Mini Excavator Rubber Tracks are covered for a period of 24 months. The first 12 months are replacement warranty, and the remaining 12 months is prorated.

CRAWLER DUMPER

Crawler Dumper Rubber Tracks are covered for a period of 24 months. The first 6 months are replacement warranty, and the remaining 18 months is prorated.

DIRECTIONAL RILLS

Directional Drill Rubber Tracks are covered for a period of 24 months. The first 6 months are replacement warranty, and the remaining 18 months is prorated.

TracksNTeeth warrants to the original purchaser that the product will be free from manufacturing defects in workmanship and materials for a period of 24 months from the date of the original purchase. If within the 24 months from the original date of purchase the product fails due to defect in material or workmanship, the purchaser must contact TracksNTeeth Customer Service Department and provide a description of the defective part, including pictures, with the original purchase documentation as validation of warranty coverage date. Defective components must be returned to the manufacturer freight prepaid as requested under the terms of this warranty. The cost for freight of all warrantee parts from TracksNTeeth shall be the responsibility of the purchaser.

Claim Procedure

Our 2 Year Limited Warranty grants our customers full product replacement on all our new rubber tracks and undercarriage parts when the following criteria are submitted along with the Warranty form:

A copy of the original invoice, along with the make, model, and year of the equipment, as well as the following pictures:

Picture of the serial number(s) (stamped on the inside of the track)

Picture of the complete track on the machine

Picture of the defect

Picture of the track size (stamped on the inside of the track)

Picture of the work area where the machine was being operated

Please refer to your owner's manual for information regarding part replacement guidelines for your specific type of machine. TracksNTeeth recommends replacement of any visibly worn undercarriage part or any undercarriage part which has been used in excess of 1,000 hours.

This warranty does not cover or apply to:

- (a) damage or premature failure due to operator misuse, mishandling, or abuse
- (b) products not used in accordance with manufacturer's instructions or recommendations
- (c) product not installed according to manufacturer's instructions,
- (d) normal wear and tear
- (e) products used in demolition or recycling applications
- (f) products used in abusive environments

*Please note that warranty claims may be void if there is any indication of product abuse, improper installation of parts, improper track tension, improper matching of new/used product, or product use on equipment with an excessively worn undercarriage.